Quick Guide
PUC
iOS iPhone

Login Screen

Instructions
1. Select your Provider
2. Enter your Username
3. Enter your Password
4. Click Login to start using PUC!

●●○○○ Sprint 🛜   9:45 AM   ⌖ ✱ 100% ▭

PUC
Personal Universal Communicator

1. Select Provider

🅿 America ❯

AND

Enter Account

2. Enter your Username

👤 Username

3. Enter your Password

🔒 Password   Show

Click to SHOW your Password

No PUC account? Create a new account here or go to www.puc.me

Login

4. Click Login to start using PUC!

OR

Create New Account

If you forget your password, click 'Forgot Password'

Forgot Password

Advanced Login

Click on 'Advanced Login' for a special configuration

Tips: Username and Password are case sensitive.

Interface

Connection Status
- Green-Connected
- Yellow-Registering
- Red-Disconnected
- Gray-Offline

Your username

●●●○○ Sprint 📶   10:08 AM   ✈ ❋ 97% ▭

● Connected   clark

Name or Number   ⓧ

Enter Name or Number you want to call

Backspace

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0 +	#

Video Call

Audio Call

SIP Simple Chat

History
- List of calls that was made
- Missed calls

History   Dialpad   Contacts   Chat   More

More
- Settings
- Resources
- Videomail
- Self-Preview

Contacts
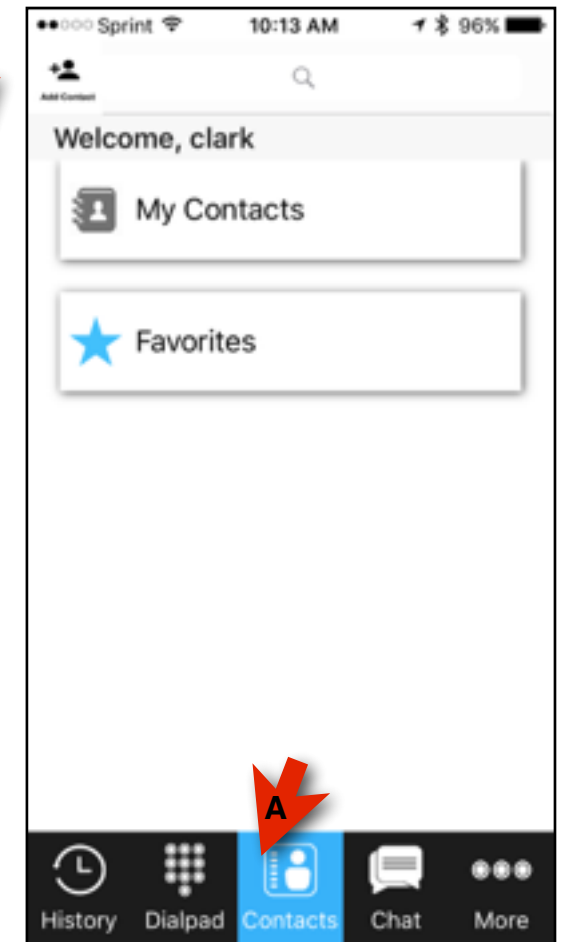- Phonebook
- Favorites

Call History

Tap on **HISTORY** icon. You will see all of your phone calls that you have made, received, or missed call. Click on a person's name on the list you want to call back via video or audio buttons (see 'camera' or 'telephone' icons below).
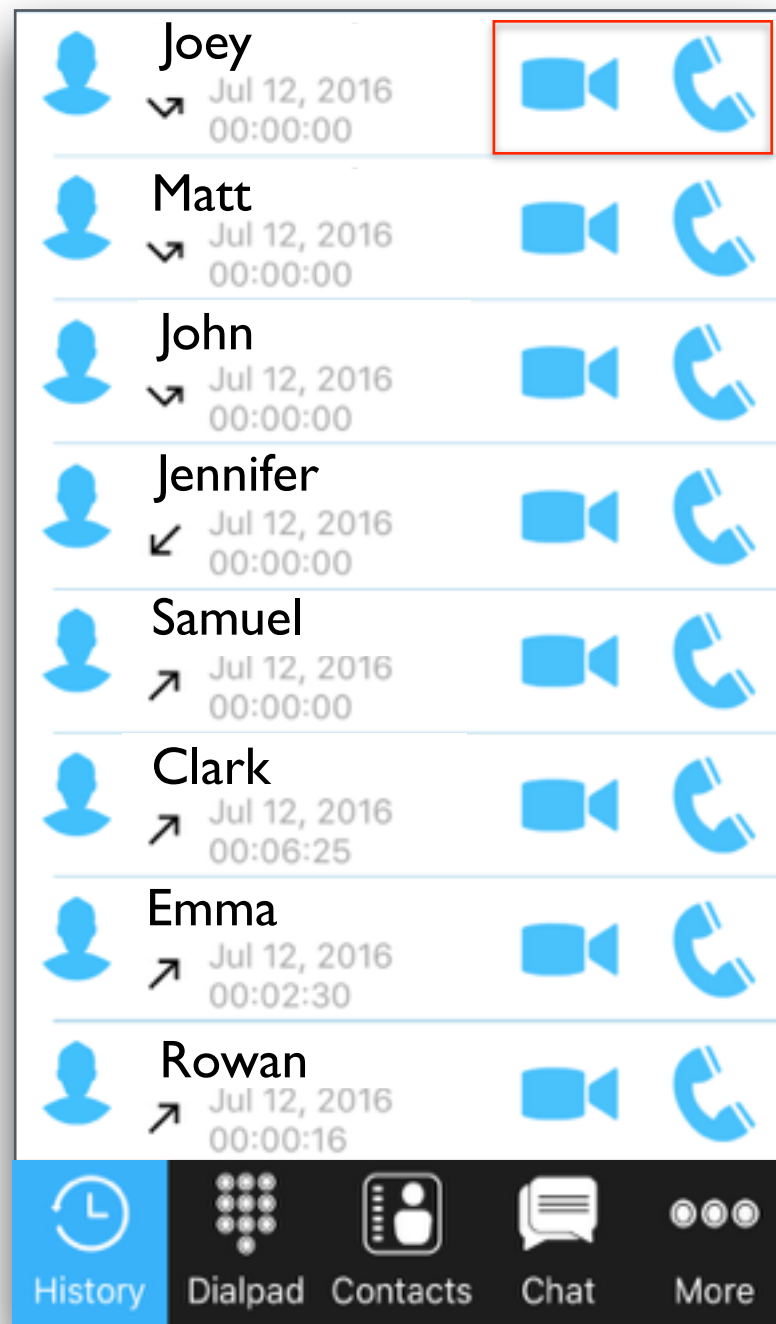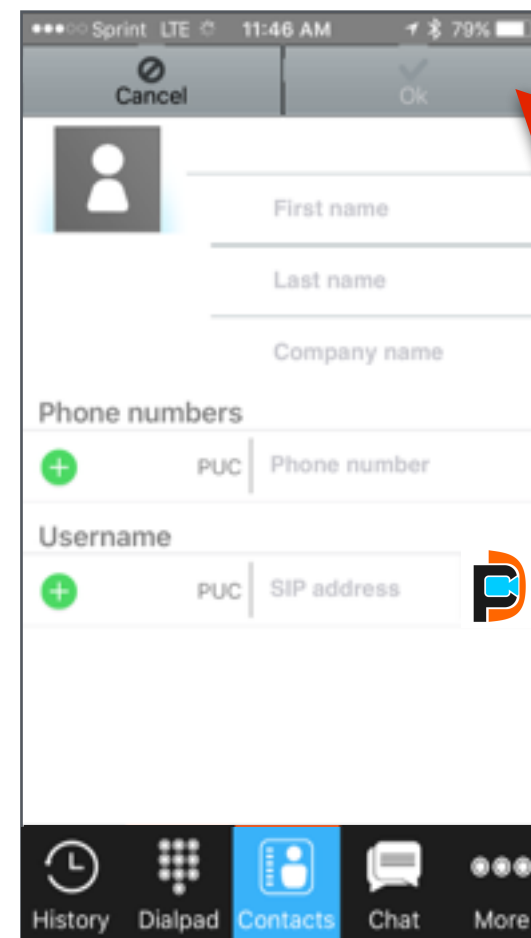

Add a Contact

A. Click on **Contacts** icon. You will see your contact list.

B. To add a contact, Click on **Add Contacts** icon on upper left corner of the screen.

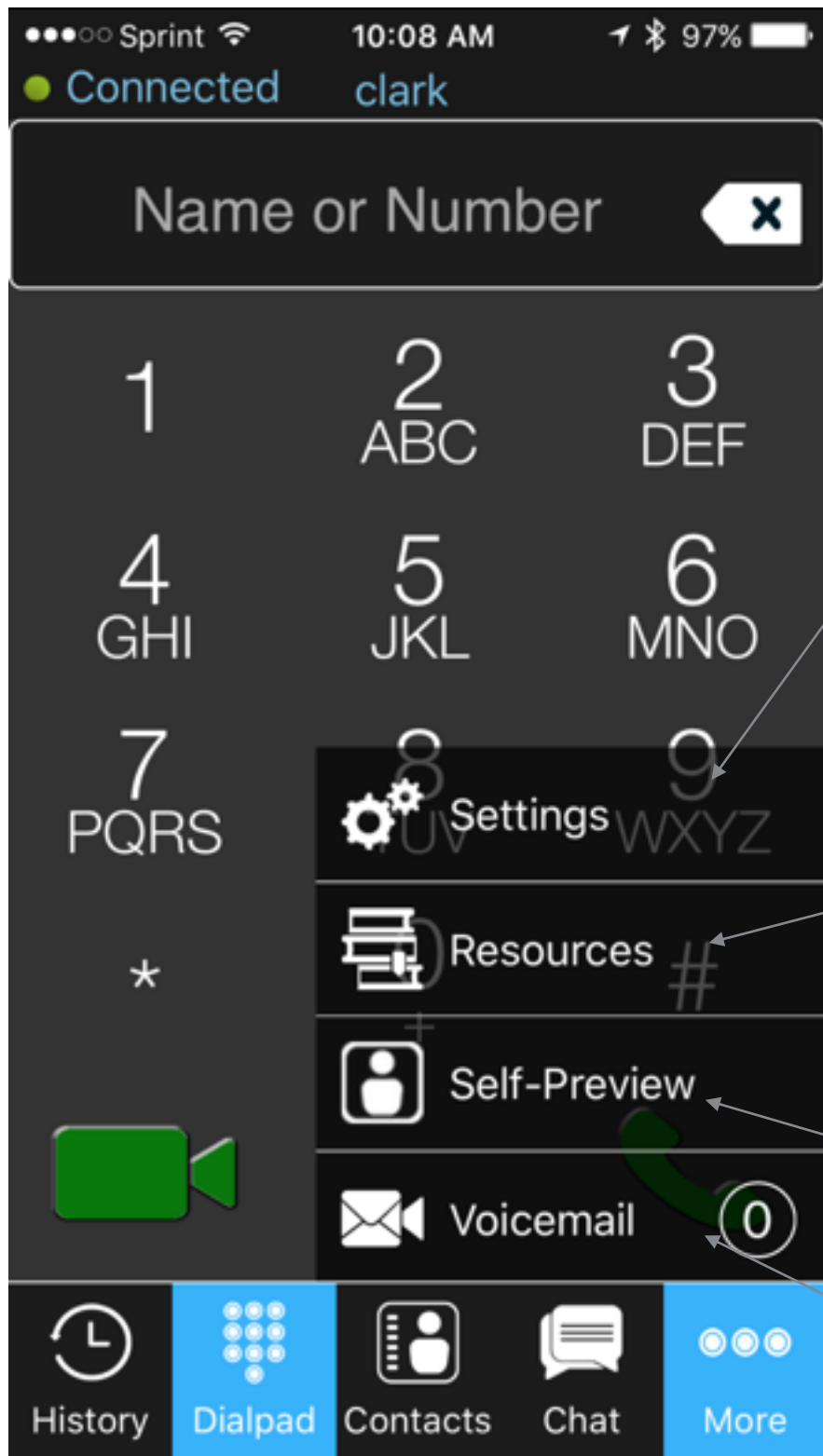**Note:** If you see the icon 🅿 in your Phonebook, that means your contact has a PUC app.

C. Fill out all required fields. Once done, click **OK** to save.

Tip: If you click on gray avatar on upper left, you can customize the contact's image!

More

Tap **More** as shown to view options of what PUC can do

●●●○○ Sprint 🛜   10:08 AM   ⬈ ✳ 97% ▬

● Connected   clark

Name or Number   ✖

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	*	#

⚙ Settings

📚 Resources

👤 Self-Preview

✉ Voicemail (0)

🕐 History | ⠿ Dialpad | 👥 Contacts | 💬 Chat | ●●● More

Settings

General
- Start on boot
- Clear History
- High Contrast Mode
- Country code

Audio/Video
- Speaker Mute
- Mic Mute
- Show Self-View
- Show Preview

Summary
- View TSS
- Send TSS

About
· Version number
· Unlock Advanced Settings

Logout
· To log out the PUC app

Resources

· Tech Support
· Instant Feedback

Self-Preview

· Enable/Disable Self Preview

Voicemail

· () indicator tells you how many unread voice mail
· Click to listen or record your own voicemail

Incoming Call

Name of a person that is calling you

Samuel

Types of call Video or Audio

is video calling...

8

Ringing Count Indicator

Call Decline with Message Options

Can't talk now. Call me later?

Can't talk now. What's up?

I'm in a meeting.

Tap Accept to accept incoming call

💬 I'll call you back

✔️📹 accept

❌ reject

Tap Reject to decline incoming Call

Live Call

Secure mode indicator

Call signal strength indicator

Flashlight

Switch Camera

Connected

Microphone
Tap Microphone to Mute/ Un-Mute the microphone

Speaker
Tap Speaker to pick which speaker output to use

Video Privacy
Tap to enable/disable privacy screen

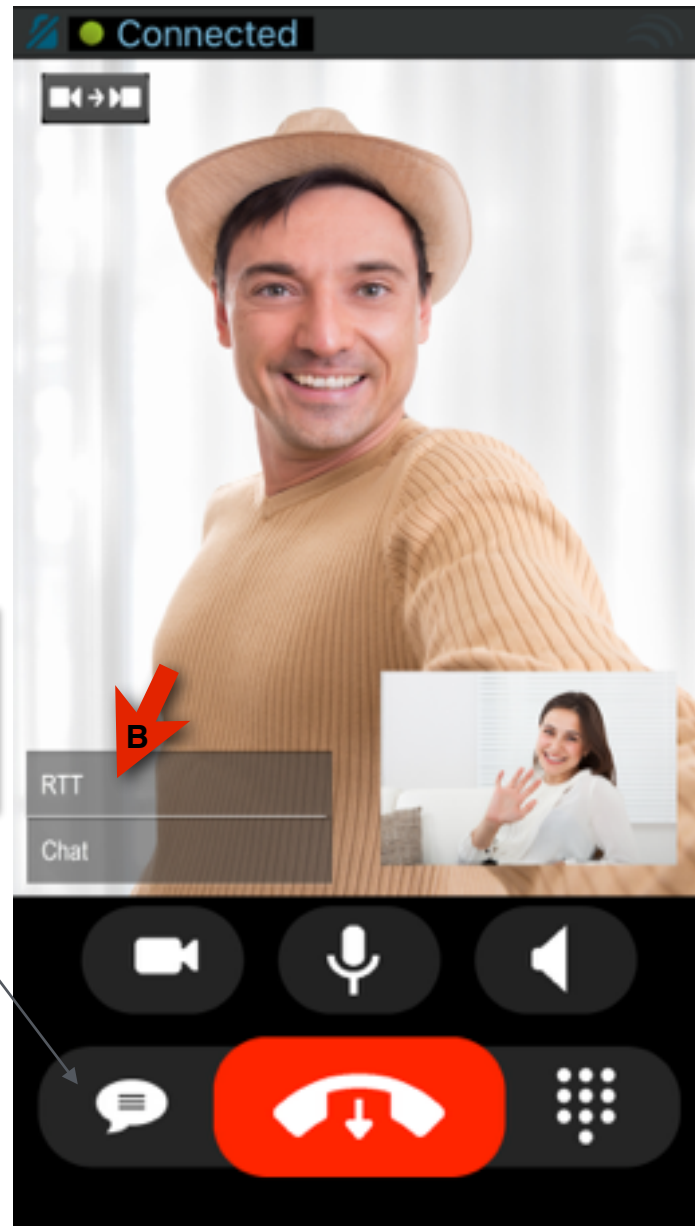**Real Time Text (RTT) And SIP Simple Chat**
Click to pick chat mode

Touch Tone/ DTMF*
Tap on icon as shown. You will see key pad display for you to do the number entry . For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system.
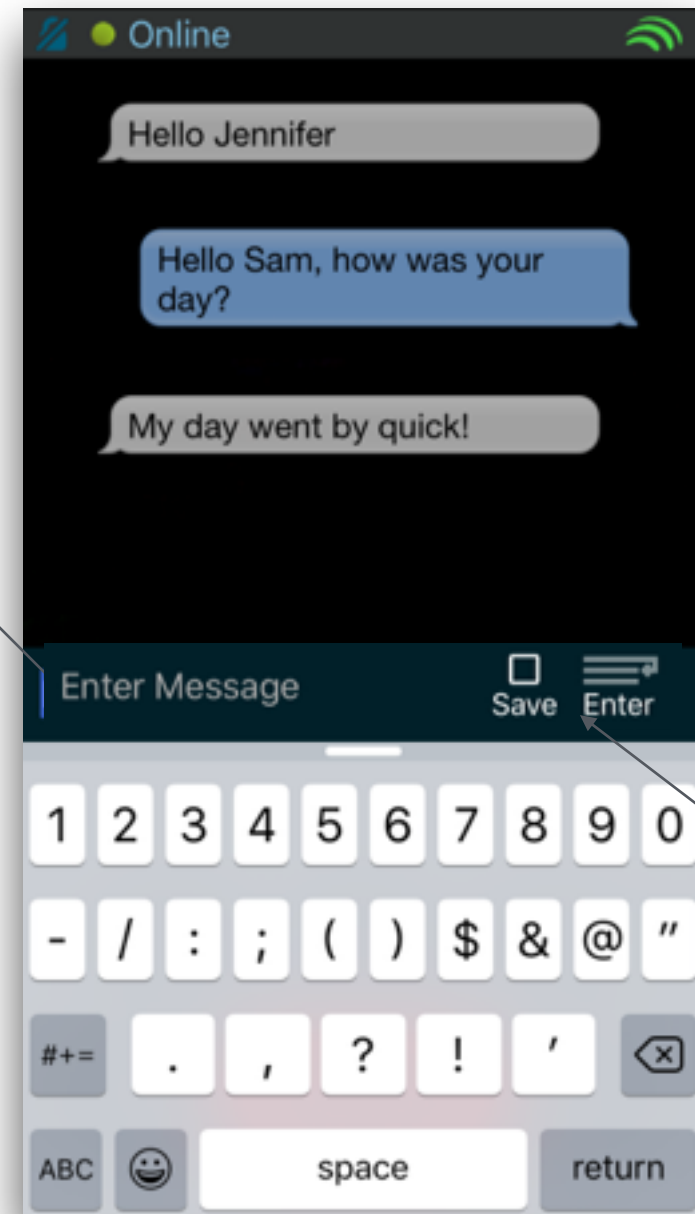*Dual Tone Multi-Frequency

Hang Up
Tap to end the call

How to use Real Time Text

Note: You will have to be in live call to order to use the Real Time Text

Connected

C. Type in your messages

Hello Jennifer

Hello Sam, how was your day?

My day went by quick!

D. Tap **ENTER** to send your message

A. Tap on the **Bubble** icon

B. Select **'RTT'**

B

RTT

Chat

Online

Enter Message

Save   Enter

1 2 3 4 5 6 7 8 9 0

- / : ; ( ) $ & @ "

#+=   .   ,   ?   !   '   ⌫

ABC   ☺   space   return
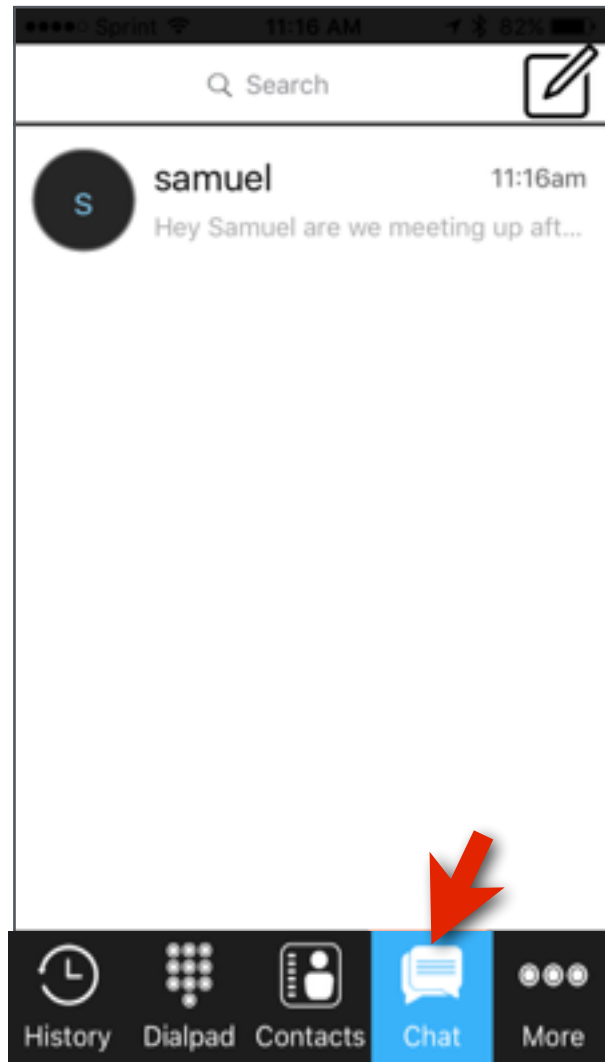
E. Any time during RTT chat click **Save** to save your chat. After hangup a pop-up will appear to choose where to save

SIP Simple Chat (not in call)

New Message

A. Click "New Message" Icon

B. Enter the recipient's PUC Username/phone number in this field

Tap '**Chat**' tab, This is the place where you can use SIP Simple Chat to all PUC users.

Enter recipient:

Enter Message

Search

samuel 11:16am
Hey Samuel are we meeting up aft...

samuel

Hey Samuel are we meeting up after work today?
3/3/17, 11:16 AM

Tap on this icon to make Audio or Video Call to this specific person.

C. Type in your messages in this field.

History Dialpad Contacts **Chat** More

Attachment options:
• Camera
• Photo library
• Record audio

Enter Message

Tap **envelope** to send your message.
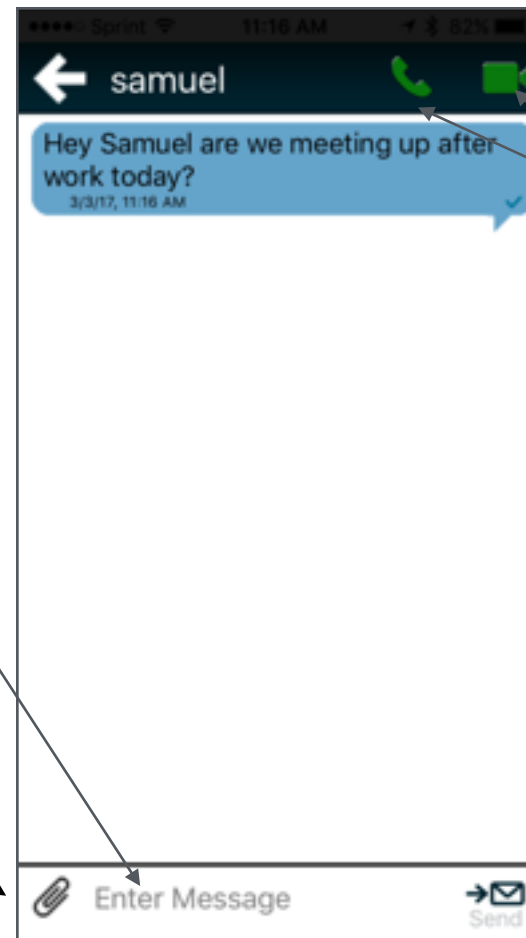
SIP Simple Chat (in call)

Note: During in call, you can move self view screen by swipe left or right
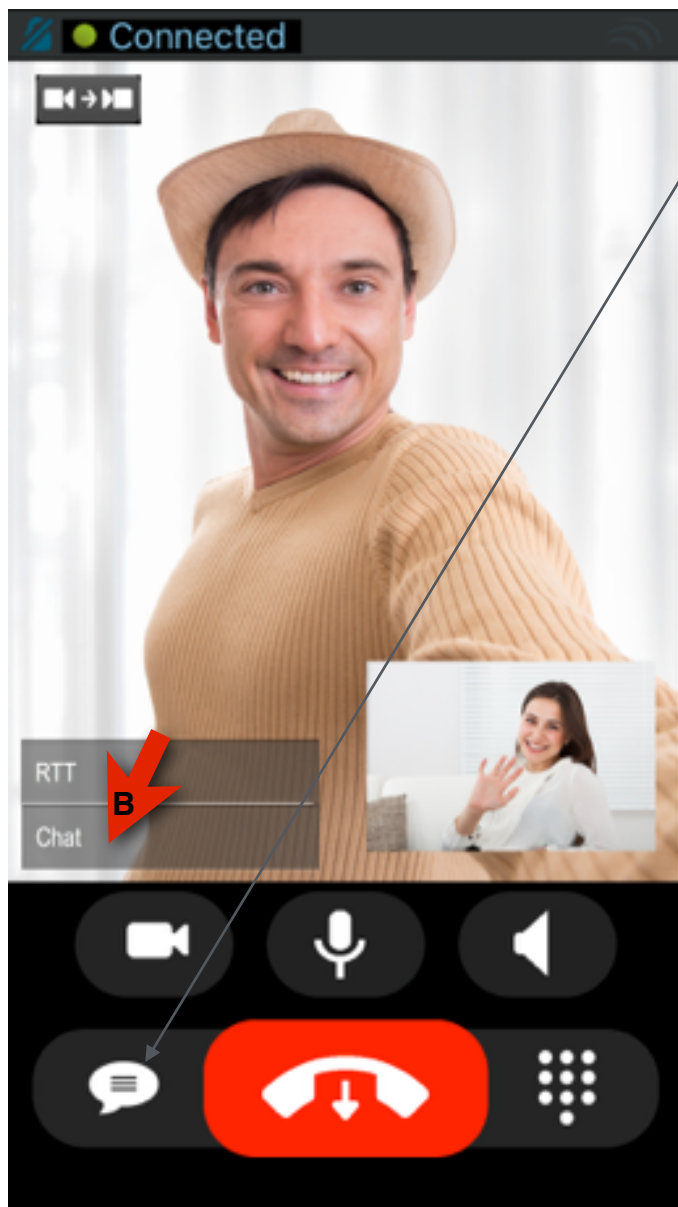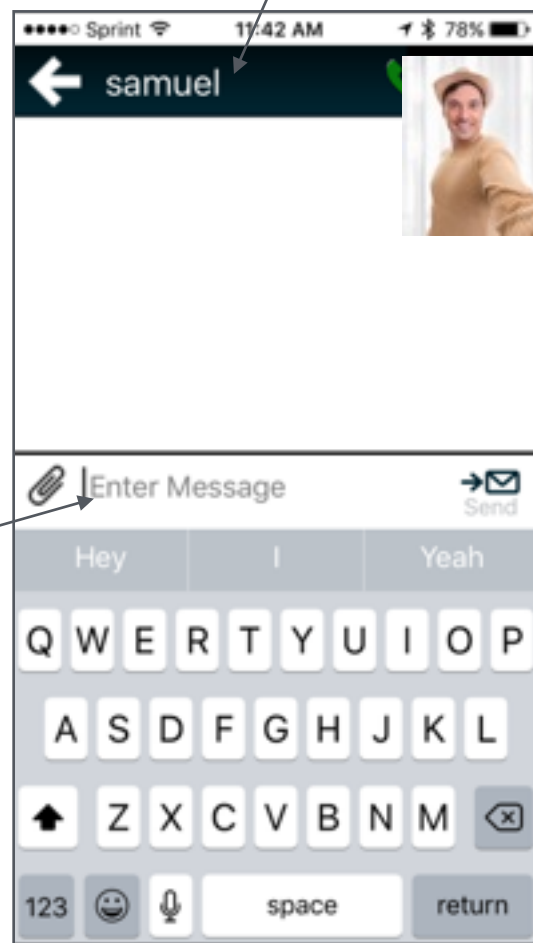
A. Click 'chat' bubble icon

B. Select 'Chat'

C. The end user that you are using SIP SIMPLE chat to send messages

You will still see the video of your end user that you are on call with

E. Tap "Envelope" icon to send text to user

D. Type in your message in this field

Connected

RTT

Chat

Sprint 11:42 AM 78%

samuel

Enter Message

Send

Hey   I   Yeah

Q W E R T Y U I O P

A S D F G H J K L

Z X C V B N M

123   space   return

Sprint 11:41 AM 79%

samuel

Hey Samuel are we meeting u work today?
3/3/17, 11:16 AM

Hey Jenny! Sure let's meet at coffee house at 5 pm.
3/3/17, 11:40 AM

Sounds good. See you there!
3/3/17, 11:41 AM

Enter Message

Send